

April 18, 2002

TO WHOM IT MAY CONCERN:

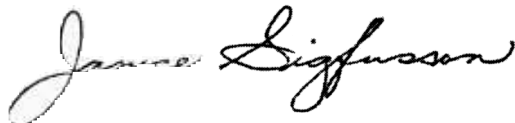
Thank you for your present consideration of our **NEC** Telecommunication System. NEC has complete confidence in the ability of **North American Telecom Group** to fully implement and maintain the **NEC** Telecommunications System.

North American Telecom Group is an **NEC GOLD Authorized Dealer** in Western Canada, who has passed rigorous licensing procedures. They have an outstanding reputation in field installation and service both far and near. **North American Telecom Group** have complete remote maintenance and troubleshooting facilities and maintain full back-up parts and supplies in their inventory for all **NEC** products. **North American Telecom Group**' technicians are **NEC** certified on all **NEC** advanced applications and **NEC** equipment. We have complete confidence in their ability to provide professional services. In the unlikely event that **North American Telecom Group** be unable to provide service to your company, **NEC** Canada will implement one of the following alternatives:

- Use **NEC** Factory Trained staff
- Arrange with another **NEC** Authorized Dealer to support system

It is our great pleasure to have this opportunity to offer your company our **NEC** Telecommunication System through **North American Telecom Group**. Thank you.

Sincerely,



Janice Sigfusson
Dealer Manager, Western Canada
NEC Canada, Inc.
Business Systems Sales Division

AK

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