

# NEC

## ELITE IPK II ACD QUICK REFERENCE

### LOG IN

- Press **LOG IN/OUT** key

### LOG OUT

- Press **LOG IN/OUT** key
- Press **1** to accept

### BREAK MODE

*\*\* If your phone rings and you do NOT answer the call, your phone will automatically be put into **Break Mode***

#### To Resume Call Activity

- Press **BREAK** Key

#### To Put yourself into Break Mode

- Press **BREAK** Key (key will Light up)

### QUEUE STATUS

- Press this key to display number of calls in queue and the length of time the longest call has been waiting

